

21 November 2025
Bi-monthly Membership Meeting Agenda
11:00 am- 11:45pm

Winston-Salem Police Department
Forsyth County, NC

1. Call to Order

TJ Wilkerson

Welcome to all in attendance today.

Thank you to all our commercial partners, and a special thank you to our 25-26 Diamond Sponsors- Carolina Recording System, Motorola, AT&T, SBFI-Horizon Console, and Priority Dispatch.

2. Introduction of 2025-2026 Board of Directors + Roll-Call

Ashley Warner

Executive Board Position	Member's Name	Present
Chapter President	TJ Wilkerson	x
1 st Vice President	Travis Essic	x
2 nd Vice President	Cassie Sexton	x
Immediate Past President	Corinne Walser	x
Chapter Treasurer	Jamison Sears	x
Chapter Secretary	Ashley Warner	x
Western Region Representative	Brian Drum	x
Central Region Representative	Corey Bodey	x
Eastern Region Representative	Kim Parker	x
NC 911 Board Representative	Jason Compton	x
Membership Outreach Director	Mitch Rieg	x
Commercial Advisory Representative	Wes Jones	x
Western Region Wellness Director	Monica Howard	x
Central Region Wellness Director	Ashley Warner	x
SWIC Liaison	Brandy Osborne	x
TERT Liaison	Amanda Winans	x

3. Special Recognitions

TJ Wilkerson

If you will please stand so you can be recognized for each accomplishment as I read them off:

- a. NENA Hall of Fame Members
- b. NENA Past Presidents
- c. Emergency Number Professionals (ENPs)
 - i. Recent Graduates:
 - Steve Bogdan – Windstream Comms
 - Chad Bolick – Caldwell County Comms
 - Nicole Rebello – Davidson County Comms
 - Krystal Tutwiler – Pasquotank-Camden Comms
- d. Center Manager Certification Program (CMCP) Graduates
- e. First Time Attendees
- f. National NENA Board Members

4. Consent Agenda

TJ Wilkerson

A. Review + Approval of Minutes from Previous Membership Meetings; Minutes are available online.

first motion- Cassie Sexton
second motion- Travis Essic

B. Treasurer Report

Jamison Sears

Wells Fargo Checking: \$1,645.09
Savings: \$3,009.81

Civic General Checking: \$5, 840.01
Wellness Checking: \$5,767.48
Money Market: \$65, 701.94

Grand Total: \$81, 964.33

Conference: \$86, 280.22

**Vote- I will entertain a Motion to accept these as presented:
Motion – Cassie Sexton , Second - Brian Drum , all in favor - Aye**

5. President's Report

TJ Wilkerson

-NC APCO and NC NENA are continuing to conduct a series of meetings with Legislators in the NC General Assembly to establish relationships and discuss legislative priorities. As a reminder, mentioned earlier in May, was establishing 911 goes to Raleigh. Planning a day for us to meet

with our Legislators- there has been a lot of work from Jacob Butcher and other members of our Board.

I would like to give the floor to Jason Compton to announce something that has been in the works before my Presidency:

Jason Compton:

“I’m honored to stand up and make this announcement in front of you today, North Carolina NENA has taken an important step to strengthen the future of our 911 profession. Today we are proud to announce a \$25,000 investment from the associations general fund to establish an perpetual endowment in supporting the 911 communications and operations associate degree program at Richmond Community College. This endowment will ensure lasting access to higher education for NC telecommunicators and 911 professionals. A group of dedicated first responders who serve our community every hour of every day. As the 911 association, North Carolina NENA has supported this program from it’s conception and we are honored to help make this long term scholarship a reality. This achievement grows from nearly a decade of vision and collaboration. In 2016, executive director Richard Taylor and 911 board member, Donna Wright, had a conversation about the needing for a deeper and comprehensive education for 911 leaders. This lead to the creation of the PSAP Executive Management Certificate Program- an intensive 270 hour program developed at Richmond Community College. It’s success paved the way for first in the nation 911 communications and operations degree program established in 2022 with it’s first graduates completing the program this year. North Carolina NENA is especially proud that this endowment will be created in memory of Bill Foster French, ENP, CMCP, of Lumberton. Bill was a beloved member of our association, dedicated Board Member, and lifetime advocate of the 911 profession. His commitment to service stretched across decades, beginning with his time in the Air Force and continuing through a long career in emergency communications and extending into his work as an instructor, mentor, and community leader. His passion for radio, technology, education, 911 and public service shaped not only his own community but many throughout our state. Many of you in this room will remember Bill for his vigorous advocacy for education offerings, especially for CMCP program. Naming this scholarship for Bill ensures that the values he lived-service, leadership, integrity and developing the next generation will continue to guide and inspire future telecommunicators in this profession across this state. The North Carolina NENA 911 Education Endowment in memory of Bill French, ENP, CMCP will award annual scholarships to students enrolled in the degree program and meet eligibility requirements, prioritizing those currently serving in 911 roles across the state. Through this investment we are honoring our past, strengthening our present, and building a stronger future for North Carolina 911. There will be a formal ceremony to celebrate this establishment in the coming months, so please stay tuned for that and all details will be announced at the official opening of the scholarship.”

6. National NENA Report

Cassie Sexton

-Workgroups are a great way to get involved in our 911 community whether to learn a new topic such as technology or wellness - we accept committee workgroup members year round, we recently opened call for volunteers for the peer support workgroup that falls under the wellness committee that will be

working on reviewing current best practices, new research, updated laws, and emerging technologies in telecommunicator wellness and peer support programs.

-To join working groups and see what working groups are available - NENA website.

-A couple other things to note - two upcoming events in the new year, standards and best practices in New Orleans - Jan 12-15.

-911 goes to Washington - Feb 22-25

7. NC 911 Board & Legislative Report

Jason Compton

-Our next 911 board meeting will be on Friday, December 5th.

-If you plan to attend in person or make a public comment, you will need to register on the 911 Boards' website at least 24 hours before the meeting due to security access. This is for all 911 Board Meeting facilities.

-Items coming to the December 911 Board meeting:

-approval for a new class: Saving lives on both sides of the call, through on scene 1st by Tracy Eldridge

-third PSA announcement campaign for educating the public for texting 911 is coming out soon

-approval for removing the max allowable amount for computer workstations, chairs and monitors will be effective July 1, 2026 to start new fiscal year

-2026 committee and board meeting dates will be on the agenda and announcing priorities for FY2027.

-Cyber security remediation and cad initiative proposals due by December 15th

-Grant agreements due on January 5th

-911 goes to Washington:

February 22-25, 2026

Registration and housing is already open.

There are overflow hotels.

There will be a webform being sent out, Christmas by latest, for Hill Meetings scheduling. We need your name and address as the meetings are scheduled based on residents in the district. If you are not able to attend, with your permission, we would still like to meet with your Representative where you reside. If you do attend, you do not have to attend the whole conference, and can come to just meet on the Hill but must register with us for those.

Question from the audience:

Kyle Thaggard: Do you know anything about the changing of the language for approved use of funds related to the chairs, monitors, etc. I saw what was posted on the internet but didn't get to follow up during the meeting.

911 Representative, Stephanie Conner: we are asking them to remove the maximum allowance on

chairs. They would still be eligible but no max.
Jason- if approved, it will take effect on July 1, 2026.

8. Commercial Advisory Council (CAC) Update

Wes Jones

- We are getting ready for conference and the conference committee met yesterday.
- The different sponsorship levels will be sent out. We are doing it differently with a staggered approach: Diamond and Platinum sponsors are first.
- If you are not on the vendor list, please email myself or Ashlee to be added.

9. SWIC

Brandy Osborne

Brian Drum – SIEC Committee Report

What is the North Carolina State Interoperability Executive Committee (SIEC)?

The State Interoperability Executive Committee (SIEC) is a multi-agency, multi- jurisdictional, and multi-discipline sub-committee of the State Emergency Response Commission (SERC).

SIEC Responsibilities:

- Utilizing the North Carolina All Hazards Incident Management Team (AHIMT) process, SIEC credentials individuals to serve as IT and Communications Technology Branch (ICT) members.
- Advises the SERC on interoperable communications matters.
- Make recommendations to the SERC regarding state public safety communications policies and procedures.
- Improve the flow of information between local, state, tribal, and federal agencies to reduce redundant public safety interoperable communications gaps in planning, training, and exercises.
- Develop, publish, and implement the North Carolina Strategic Communications Interoperability Plan (SCIP).
- Provides subject matter expertise as it relates to both operable and interoperable communications.
- Develop and implement bylaws/charter to periodically reassess the current SIEC membership for balanced representation of jurisdictions and disciplines.
- Develop, in conjunction with the North Carolina State Highway Patrol (NCSHP) Technical Services Unit (TSU), a required radio programming template for stakeholders to ensure voice interoperability needs are addressed.

Membership:

The North Carolina State Interoperability Coordinator (SWIC) serves as the Executive Director of the SIEC

and provides management, guidance, and direction to the SIEC.

Membership includes but is not limited to:

- North Carolina Office of the Governor
- VIPERTSU
- North Carolina Emergency Management
- Domestic Preparedness Regions – East, Central, and West
- North Carolina Office of Emergency Medical Services (NCOEMS)
- North Carolina Associations of Rescue & EMS
- North Carolina State Highway Patrol (NCSHP)
- North Carolina Emergency Management Association
- North Carolina Department of Transportation
- North Carolina Department of Health and Human Services
- North Carolina Sheriff's Association
- North Carolina Association of Chiefs of Police
- North Carolina Association of Fire Chiefs
- North Carolina National Guard
- Urban Area Security Initiative (UASI) – Charlotte
- Eastern Band of the Cherokee Indians (EBCI)
- North Carolina Association of Public Safety Communications Officials (NC APCO)
- North Carolina Auxiliary Communications (NC AUXCOMM)
- North Carolina First Responder Emerging Technologies (FirstTech) Program
- North Carolina Division of Broadband and Digital Equality (NC DIT)
- North Carolina National Emergency Number Association (NC NENA)
- North Carolina 9-1-1 Board (NC DIT)
- North Carolina League of Municipalities
- North Carolina Association of County Commissioners
- North Carolina Forest Service
- University of North Carolina Center for Public Media (PBS-NC)
- Commercial Wireline and Wireless Industry
- Local and Regional Land Mobile Radio (LMR) Networks

Highlights of the Q4 Meeting (November 7, 2025):

- TDMA Transition Plan
 - The SIEC voted to transition the majority of the statewide and interoperability talk groups to TDMA only on July 15, 2026.
 - Full transition deadline will be January 1, 2027 (per SHPTSU guidance)
 - Special note – LZ and Air Op talk groups will remain in Dynamic Dual Mode (DDM) as long as possible due to life safety concerns.
- Emergency Call Center Continuity & Interoperability Plan

- The focus of the plan is to help improve ECC-to-ECC communications.
- The plan includes voice, CAD, and data continuity strategies.
- Targeting finalization and rollout by hurricane season.
- Encryption WorkingGroup
 - The update strongly recommends AES-256.
 - The update also encourages agencies to reconsider the use of ADP and DES algorithms for encryption, as they are not secure.

10. TERT Report

Amanda Winans

-There is a county-to-county mutual aid TERT mission currently going on in Lincoln County
33 TCs from 17 different agencies fulfilling this mission!

-We completed our largest INTD / TERT class last month as part of our 2026 Disaster Comms
Week. 27 new Position Task Books were assigned

-With DCW and our INTD/TERT Class in July, we've trained 49 telecommunicators in 2025!

COMMITTEE REPORTS

11. Membership Committee Report

TJ Wilkerson

Current NC Membership Numbers: 1,097

If you or your agency has not renewed membership, now is the renewal period.

ENP exam dates for Winter 2025 are from January 24th – February 7th. The deadline to register is
December 19th, 2025. Good luck to all who are registered and will be testing!

Upcoming NENA Classes in NC:

Center Manager Certification Program (CMCP) - Castle Hayne, NC

1/12/2026 » 1/16/2026

9-1-1 Center Supervisor Program - Raleigh, NC

2/3/2026 » 2/5/2026

Other Upcoming Courses in NC:

Sustaining a Customer Service Culture (The Healthy Dispatcher) - Richmond, NC

2/10/2026 & 2/12/2026

12. Wellness Committee

Jason Compton

-The registration for our 2026 Wellness Retreat has closed. Attendee selections have been made and we will be reaching out the management teams first and attendees after in the upcoming weeks. The retreat is held on February 1st through the 5th in Kill Devil Hills.

13. Comments for Questions

TJ Wilkerson

-none

14. Adjournment

Motion- Cassie Sexton

Second- Travis Essic