



PSAP Spotlight

Beaufort County Sheriff's Office 9-1-1

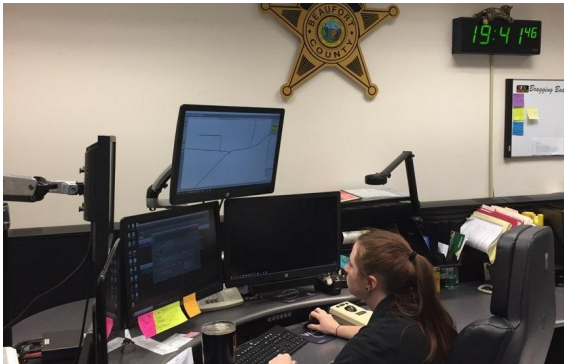
Beaufort County Sheriff's Office
9-1-1

Special points of interest:

- > Agency Size:
18 9-1-1
Center employees
- > Jurisdiction/
Size Area
Served: 958
Sq. Miles/
Population of
approximately
47,759
- > Current vacancies: Telecommunicator.

Agency Information

Beaufort County Sheriff's Office 9-1-1 Center



The Beaufort County Sheriff's Office 9-1-1 Center is led by Director Victor Williams with the leadership of Sheriff Ernie Coleman. There are 18 full-time team members working 4 12-hour shifts on a Dupont Schedule. They do not have a peak demand schedule. Their team members are assigned to permanent day shift or night shift.

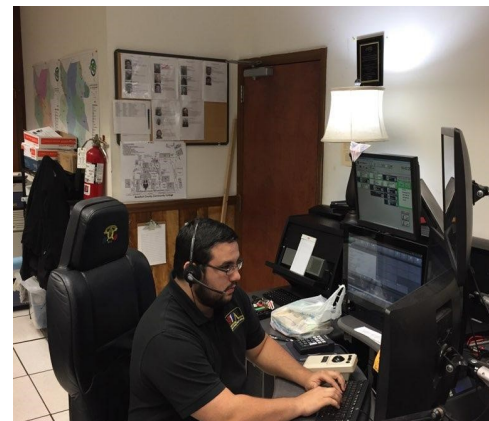
They have 1 vacant telecommunicator position & 1 part-time position currently open.

Along with 911 Call Intake, the Beaufort County Sheriff's Office 9-1-1 Center serves 14 Fire Departments, 6 EMS Departments, Emergency Management, NC Forestry Service, Aurora Police, Belhaven Police, Chocowinity

Police, and the Beaufort County Sheriff's Office. They are also the after hours contact for Animal Control and Magistrate's Office.

A few of their success highlights this last year were the addition of an Assistant Director's position, completing upgrades to their Vesta CPE, implementing EFD & Upgrading to the Eventide Recording System by Carolina Recordings.

The Beaufort County Sheriff's Office 9-1-1 Center currently has 1 vacancy. Interested parties can apply by contacting Director Victor Williams



Statistical Information/Challenges/Goals

In 2017, the Beaufort County Sheriff's Office 9-1-1 Center answered 23,000 911 calls and 59,036 non-emergency calls, for a total of 82,036 total calls answered. They dispatched 31,626 calls for service.

Like many 911 Centers across the State, the Beaufort County Sheriff's

Office 9-1-1 Center faces challenges. One of the challenges they face is a lack of middle management, such as Certified Training Officers (CTOs), GIS Manager, IT Support Staff, QA Manager and/or Assistant Shift Supervisors.

The Beaufort County Sheriff's Office

9-1-1 Center's future goals are to complete their Motorola MCC7500 & VHF radio simulcast project. While providing the staff with training for what the future holds for 9-1-1 in the NG911 environment.

Contact Director Williams: 252-402-5123
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