

Synopsis of NC 911 Board Meeting

On June 23, 2017

3514 Bush Street, Raleigh

The meeting was called to order by Chair Eric Boyette. Richard Taylor conducted a roll call. Opening remarks from Chairman Boyette were about the resignation of Josh Brown with CenturyLink. A replacement will be voted on by the North Carolina General Assembly at the end of the session in the "Appointment Bill" that is often one of the very last bills before adjournment.

The Chairman then recognized Amanda Honeycutt of the City of High Point 911 for her handling of a call.

Consent agenda items were reviewed and passed unanimously.

No one gave public comments.

Richard Taylor presented his Executive Director's report. Mr. Taylor discussed 911 Board Staff and announced that Karen Mason was no longer working for the 911 Board any longer. A Financial Analyst was hired (this would be the second position besides the one Karen worked), Danette Jernigan. The individual does have many years of PSAP experience (worked for Johnston County 911 for several years) and currently works in the accounting field. She will begin work on June 30th. Interviews for the PSAP Liaison position will be held on July 14th.

Mr. Taylor reviewed provided the 911 Board members with a Legislative Update.

- HB 418 SOS/Save Our Street Signs-911 has been taken out of this bill and put back on DOT.
- HB 476 Required Training Police Telecommunicators- has not moved and did not make cross over.
- H565, which was originally titled Modify Composition/911 Board-has been gutted and is now called Charlotte Firefighters' Retirement Changes and does not impact 911. A question was raised by the Chairman regarding the original language seeking to place an Emergency Management representative on the 911 Board. Mr. Taylor felt there was still a desire but he pointed out that Dinah Jeffries, who is the NC APCO representative, and Donna Wright, who is the NC NENA representative, are both Emergency Management Coordinators for their counties and provide representation from that perspective. Mr. Taylor also mentioned that the Board does not need to grow and perhaps an addition of an Emergency Management representative would require consolidation of other

memberships into one. He mentioned that NENA or APCO may lose a representative on the Board to accommodate that addition.

- H582 Abuse & Neglect Resources/Anonymous Tip Line App: Directs the Department of Public Safety, Division of Emergency Management and the North Carolina 911 Board to collaborate with the Department of Public Instruction, Division of Safe and Healthy Schools Support and the Center for Safer Schools to implement statewide panic alarm system and launch a real-time 911 messaging app. This bill also provides a funding source for the anonymous tip line and directs the North Carolina Department of Public Safety, in consultation with Department of Public Instruction and the North Carolina 911 Board to develop standards and guidelines for operations and use for the panic alarm tool.
- HB 835 Create Chain of Survival Task Force-This bill is creating a task force to look at pursue funding for AEDs in all buildings and facilities that house state services, agencies and institutions and all public schools and training for state employees in the use of AEDs. This bill identifies all the primary people to have as stakeholders for this group but excludes 911 representation. Mr. Taylor recommended and the 911 Board approved assigning this bill to the Standards Committee. Not only does this potential committee need 911 representation (the bill clearly identifies that early recognition of cardiac arrest and CPR as important to the survival along with accessing the 911 system), but this bill is also an opportunity to require EMD statewide. The Standards Committee has looked at this and has asked the 911 Board attorney, Richard Bradford to investigate some other hurdles on this subject.
- S257 Appropriations Act of 2017-This is the budget bill, which pass but was vetoed by the Governor but overridden in the House and Senate and was signed into law. In this bill was a section that made the NC SHP PSAPs eligible to apply and receive a 911 grant. The Board did instruct Mr. Taylor at its last meeting to convey the Board did NOT support this language.

Mr. Taylor then presented a grant extension request from Perquimans County, which was approved by the Board.

Mr. Taylor gave an FCC update.

Matthew Kaye, an economics student from Appalachian State University, presented the 911 Board with his 911 Data Research report. Mr. Kaye was given access to call data to assess if there were any correlation to economics and 911 callers.

Dave Bone presenting a 911 Funding Committee update. Funding reconsiderations requests were approved for Guilford-Metro 911, New Hanover County 911 and Pender County 911. The 911 Board also approved funding for ECaTS for the next fiscal year and approved the FY18 budget for the 911 Board. Mr. Bone also discussed updates to the PSAP Funding Model.

Next, Donna Wright gave an update from the Standards Committee. I discussed upcoming Peer Reviews and how the process is becoming more streamlined. It was also discussed how PSAP's who are prepared with their Peer Review forms and documentation go smoother and a little faster.

The 911 Board then went into closed session. After the closed session, the Board voted to award the ESINet Contract to AT&T. The Board also approved the release of the GIS RFP.

Richard Taylor then provided an update on Back-up PSAP compliance. He was very proud to say and the Board was happy to hear that all PSAPs would meet the July 1 deadline.

Next Mr. Taylor discussed the upcoming Regional PSAP Manager's Meetings. The meetings will be at the following beginning at 10:00 AM:

- Central Region Wednesday, July 12, 2017 Carthage
- SouthEast Region Thursday, July 13, 2017 Clinton
- NorthEast Region Wednesday, July 19, 2017 Hertford
- West Region Thursday, July 27, 2017 Woodfin

The ext 911 Board Meeting will be July 28 in Woodfin. The meeting was adjourned.